



GENERAL STAR INDEMNITY COMPANY  
TECHNOLOGY FRAUD SUPPLEMENT

TITLE AGENTS PROFESSIONAL LIABILITY INSURANCE

**Cyber-crimes, including but not limited to, fraudulent wiring instructions, hacking, and extortion, are on the rise. These crimes potentially affect all aspects of operations within a title agency. In order to secure available coverage, please provide detailed answers to the following questions.**

1. Full Name of Applicant or Insured: \_\_\_\_\_
2. Do you provide technology fraud/social engineering or security (eg. Social engineering phishing, spear phishing, baiting, etc.) training for all of your employees?.....  YES  NO
3. Do you have controls in place, which require all funds and wire transfers over \$25,000 to be authorized and verified by at least two employees prior to execution? .....  YES  NO
4. Do you use encrypted email? .....  YES  NO
5. Do you utilize multi-factor authentication (MFA) to access email accounts? .....  YES  NO
6. Do you encrypt data stored on your services and devices? .....  YES  NO
7. Do you require strong passwords with a mix of uppercase, lowercase, numbers and symbols? .....  YES  NO
8. Do you have SPAM mail filters? .....  YES  NO
9. Do you use regularly updated anti-virus software and firewalls for computers and networks used in business operations? .....  YES  NO
10. Do you have a regular or automated software-patching schedule? .....  YES  NO
11. Do you have procedures and tools in place to back up and restore sensitive data and critical systems? .....  YES  NO
12. Please advise the number of personal records stored:  
 Under 500,000       Between 500,000 and 1,000,000       Over 1,000,000
13. Do you accept *changes* to wiring instructions via email?.....  YES  NO  
a. *If YES, how do you confirm authenticity of the sender? (Explain the steps taken:)*  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
14. Please provide the name of your current Commercial Crime Policy carrier \_\_\_\_\_
15. Please provide the name of your current Cyber Liability Policy carrier \_\_\_\_\_

APPLICANT'S AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

TITLE: \_\_\_\_\_